

Frequently Asked Questions- uChoose Rewards website redesign

Q. Will the web URL change or will I have to visit a different web URL?

A. Nope! You will still visit uChooseRewards.com just as you have before.

Q. Will there be any downtime, as the site refreshes?

A. Not a second! The site will refresh automatically on November 15th.

Q. Will I have to do anything when I log onto the new site on or after November 15?

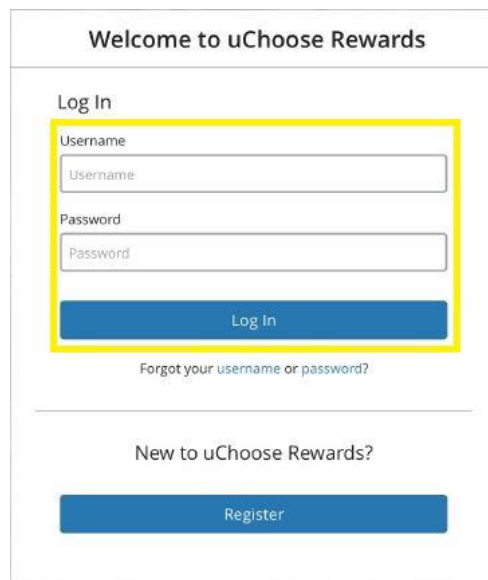
A. Not a thing! Your logon credentials will not change, and the improved look and functionality of the site will be automatic for you.

Q. Will my points carry over from the old site?

A. They sure will! Your real-time point balance displayed on the improved site will account for all the points you had accrued up until the point the site was refreshed.

Q. What if I am not seeing anything “specific to me” on the site?

A. You are probably not logged in. Try logging into the site by entering your “Username”, “Password” and clicking on the blue “Log In” button to see if that changes your personalized viewing experience.



The screenshot shows the 'Welcome to uChoose Rewards' page. It features a 'Log In' section with a yellow border around the input fields and the 'Log In' button. Below the input fields is a link for 'Forgot your username or password?'. At the bottom of the page, there is a 'New to uChoose Rewards?' section with a 'Register' button.

Welcome to uChoose Rewards

Log In

Username
Username

Password
Password

Log In

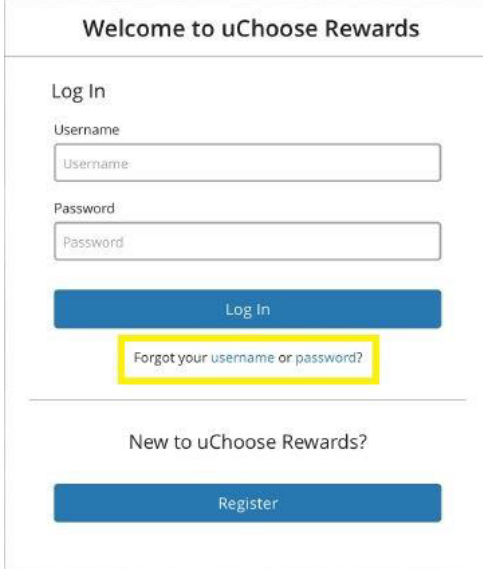
[Forgot your username or password?](#)

New to uChoose Rewards?

Register

Q. What if I forgot my username or password?

A. Simply click on “Forgot your username or password?” links under the Log In area of the homepage. The site will send you an email with a temporary username and password to reset your password accordingly.



>Welcome to uChoose Rewards

Log In

Username

Password

Log In

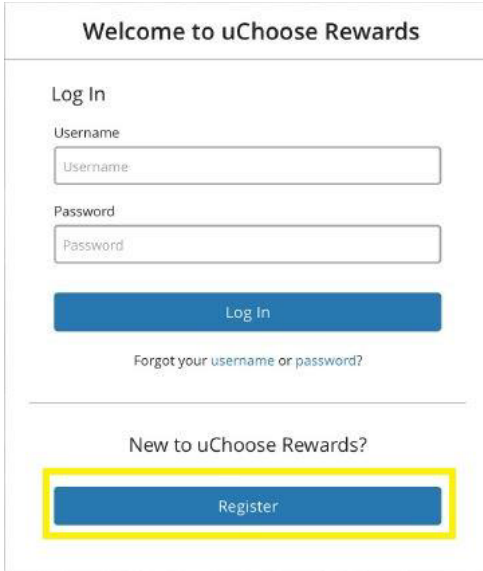
Forgot your username or password?

New to uChoose Rewards?

Register

Q. What if I never registered for uChoose Rewards.com?

A. Oh No! Then you've been missing out! Be sure to click on the blue "Register" button under "New to uChoose Rewards?" beneath the Log In area of the homepage.



>Welcome to uChoose Rewards

Log In

Username

Password

Log In

Forgot your username or password?

New to uChoose Rewards?

Register

Q. Who should I contact, and how, if I have questions about or challenges with the site?

A. There is a "Contact Us" link at the bottom of every page on the site. Simply click on it to send an email directly to our support team. They will respond back to you within **one to two business days**.