



## Frequently Asked Questions- Student Relief Loan

### **Q. *What is PremierOne Student Loan Relief loan?***

A. With PremierOne Credit Union, you have a great opportunity to consolidate and refinance one or more student loans into a single loan that may have a lower interest rate and monthly payment.

### **Q. *What's the difference between consolidating and refinancing?***

A. When you combine multiple loans into a single loan and monthly payment that is consolidating. When you pay off your loan from another lender, that is refinancing. Some members are interested in consolidating multiple loans even if their interest rate doesn't change because they want the ease of one payment. Some members apply for just one student loan because they're simply interested in refinancing and potentially obtaining a better interest rate that may require lower monthly payments.

### **Q. *Can I refinance both my federal loans and private loans with PremierOne Credit Union?***

A. Yes, you can! **However, we strongly advise you to review and understand all options prior to re-financing or consolidating your loans.** In some cases there are benefits offered by your current lender that will be lost if you pay off that/those loans. (e.g., favorable repayment options, loan forgiveness options, extended loan terms, etc.).

### **Q. *If I have student loans in my name and my parents/grandparents or someone else wants to re-finance or consolidate my student loans in their name, can they?***

A. Yes, they can! **However, we strongly advise you to review and understand all options prior to re-financing or consolidating your loans.** In some cases there are benefits offered by your current lender that will be lost if you pay off that/those loans. (e.g., favorable repayment options, loan forgiveness options, extended loan terms, etc.).

### **Q. *How do I know if my student loans are federal or private?***

A. Review your last statement -- most lenders and servicers specify which loans are federal and which are private. If you're still unsure, please contact your lender for help.

### **Q. *How much will I save with PremierOne Credit Union?***

A. Your potential savings can depend on many factors including your current interest rate, your repayment term, and your credit history. Once you begin the application process, we will be able to provide you with payment estimates to check your potential savings.

### **Q. *Who is eligible to refinance with PremierOne Credit Union?***

A. If you are a current POCU member or are eligible to join PremierOne Credit Union you can apply for a Student Relief Loan with PremierOne.

### **Q. *What's a cosigner?***

A cosigner is a creditworthy parent, grandparent, guardian, or other adult who's willing to assume legal responsibility for the loan liability along with you. A cosigner must be a U.S. citizen or permanent resident. A co-signer **is responsible for payment** if the borrower fails to repay loan. A co-signer's credit can be affected if payments are not met on time.

NOTE: If you meet the credit and income requirements on your own, you may apply without a cosigner; however, a creditworthy cosigner might increase the likelihood of loan approval and a possible lower rate.

**Q. How much can I borrow?**

A. The minimum you can borrow is \$1,000 and maximum you can borrow is \$75,000. Loan repayment terms from 5 – 20 years.

**Q. Do I need to have graduated to refinance?**

A. Yes, you must have graduated and received a degree, diploma or certification.

**Q. Are there restrictions on type of school loans that can be re-financed or consolidated?**

A. School must provide a 'degree' or 'certification.'

NOTE: You must of graduated and received a degree or certification.

**Q. How do I apply to consolidate/refinance my student loan (s) with PremierOne Credit Union?**

A. Easy! Just complete the application on our website: [www.premieronecu.org](http://www.premieronecu.org)

**Q. Will the borrower's credit be checked?**

A. Yes. During the application process, we obtain a credit report on the borrower (and cosigner, if applicable). We then assess creditworthiness and ability to repay the loan.

**Q. What documentation is required during the application process?**

A. Once you're conditionally approved, you may be asked to submit the following documents:

- **Proof of identity:** Government issued ID, permanent resident card or Green Card
- **Proof of Graduation:** copy of degree/diploma/certification or graduation date from college transcripts.
- **Proof of Income:** 2 recent paystubs with last 60 days (co-signer to provide as well)
- **Account statements** for the loans that you want to refinance: current statements for each student loan to re-finance or consolidate

**Q. If my loan is approved, how long does it take to disburse the money to my lender(s)?**

A. Once your loan is approved and loan documents have been signed, the payoff check (s) will be sent to the other financial institution. You should allow 2 weeks once funds are disbursed for current student loans to be paid off, but it can take less or more time in some cases.

Remember, once the process is completed, you should continue to make payments to your previous lenders up until you have confirmed that the loans are paid in full.

**Q. Can I prepay my loan?**

A. Yes, you can prepay your loan -- either partially or in full -- at any time, without incurring any fees or penalties. However, you are required to make one full payment each month.

**Q. Will my personal information be shared with third parties?**

A. Please see our [Privacy Policy](#) for details.

